

# City of Cincinnati



Interdepartment  
Correspondence Sheet

## FOR YOUR INFORMATION

August 21, 2008

To: Mayor and Members of City Council

From: Milton Dohoney, Jr., City Manager

Subject: **Water Works Assistance to the Village of Lockland**

On Saturday, August 16, the Village of Lockland had a major problem with the 16" transmission water main that serves their community. They contacted the Greater Cincinnati Water Works for assistance. There were 2 leaks and a 16" valve that needed to be replaced on the water main. The repairs required a complete shutdown of Lockland's distribution system. The area near Lockland's standby connection with GCWW was in the repair area, so GCWW was unable to provide emergency water service to the community. To avoid inconveniencing their approximately 3,300 citizens any longer than necessary, Lockland wanted to take care of all the issues at one time. GCWW was able to help.

Lockland shut down their system at 2:00 a.m. Sunday morning and GCWW had the leaks repaired by 6:00 a.m. Then the GCWW crews worked with Lockland to replace the 16" valve. Lockland's system was back up and running by 12:30 p.m. Sunday afternoon.

Because Lockland's distribution system was shut down, the Ohio EPA required Lockland to collect 18 microbiological samples after the repairs were complete and the system was running again. This is standard procedure after a system shutdown to verify that the water once again meets Ohio EPA standards. GCWW's Water Quality & Treatment Division handled the sample testing, analysis and necessary reports for Lockland and the Ohio EPA, and coordinated efforts with both the Ohio EPA and Lockland. Lockland will reimburse GCWW for employees' time and the materials used.

The Lockland and Ohio EPA representatives were very appreciative of GCWW's aid and expertise. This excellent customer service and cooperation by the GCWW Distribution Division and Water Quality & Treatment Division employees speaks well not only of GCWW, but also of the City of Cincinnati.

Copy: David E. Rager, Director, Greater Cincinnati Water Works